

HOLCOMB BEHAVIORAL HEALTH SYSTEMS

Telepsychiatry Services

Offered for adults, adolescents and children

at

Family-Child Resources, Inc.

3995 East Market Street

York, PA, 17402

Holcomb Behavioral Health, Community Care Behavioral Health, and York/Adams HealthChoices recently met to discuss and Telepsychiatry and ways to improve members' attendance at appointments and shorten the average length of time it takes for a new patient to receive a psychiatric evaluation.

Your knowledge on the program schedule and psychiatric time is important so you can encourage your clients to attend appointments.

Days clients are able to receive evaluations and medication management.

Child and Adolescents

Mondays: 9:00 am to 5:00 pm

Thursdays: 8:30am to 5:00 pm

Adults

Tuesdays: 8:30 am to 2:30 pm*

*Hours may increase as demand increases

Caseworkers, Providers, Members, and others now have two options for making referrals for Psychiatric Evaluations for Level of Care Recommendations, Medications Checks, and other psychiatric needs.

Both options will require the referral form to be filled out.

The original option: The referral form is filled out and faxed with any relevant additional information important to do determine the needs of the member. Holcomb will then reach out to the member and set up an appointment.

You will now have a new option for scheduling Psychiatric Evaluation Appointments with Holcomb.

New Optional Procedures to Allow for Improved Appointment Time:

- 1) **Case Workers, Social Workers, Probation Officers, Therapist and other professional staff now have the option to call 1-800-258-8860, with the client to make the initial referral for evaluations.**
 - a. **It is best to fill out the referral paperwork with the client, and call 1-800-258-8860 to schedule the evaluation time.**
 - b. **When you call the 1-800-258-8860, with the member present, you will be asked several questions from the referral form, and you and the member will be provided with the date and time of the psychiatric evaluation appointment.**
 - c. **You will then need to fax the referral form and any relevant information to Holcomb, for the Psychiatrist to review.**

Holcomb attempts to be timely with their appointments. Overall, Medication Management and Psychiatric appointments occur at their scheduled time.

- **Please attempt to arrive at your appointment 5 minutes prior to the scheduled time to see the psychiatrist.**

Please make sure when you are sending in the paper referral, that you are including any past evaluations, client profiles, discharge reports, or other relevant information needed to determine appropriate recommendations for the client.

To make a referral:

1-800-258-8860 or fax to 610-363-8273

**Holcomb Behavioral Health Systems
467 Creamery Way, Exton, PA, 19341**